



October 1st, 2023

Dear ClearStar Customer,

This letter is to confirm that for the period since ClearStar's last SOC2 Type 2 report (covering July 1st, 2022 through June 30, 2023) up to and including October 1st, 2023, with respect to the applications in ClearStar's infrastructure that you receive services, to the best of my knowledge; 1) the existing controls that were tested for the report are still in place and working properly; 2) there were no significant changes to the control environment; and 3) there were no serious events that were encountered that would warrant concern regarding the performance and integrity of the controls.

Sincerely,

Damien Stewart

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CISO
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