



October 1st, 2023

Dear ClearStar Customer,

This letter is to confirm that for the period since ClearStar's last SOC2 Type 2 report (covering July 1<sup>st</sup>, 2022 through June 30, 2023) up to and including October 1st, 2023, with respect to the applications in ClearStar's infrastructure that you receive services, to the best of my knowledge; 1) the existing controls that were tested for the report are still in place and working properly; 2) there were no significant changes to the control environment; and 3) there were no serious events that were encountered that would warrant concern regarding the performance and integrity of the controls.

Sincerely,

*Damien Stewart*

Damien Stewart  
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